

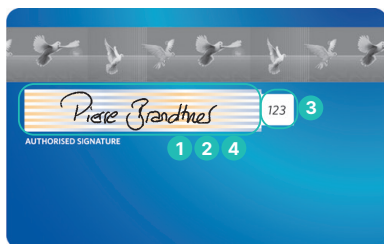
# Credit card security features\*

Entering a PIN code when paying by credit card has long been standard practice. However, there are still cases where the cardholder's signature is required instead of a PIN code. The following important security features apply when requesting a signature.



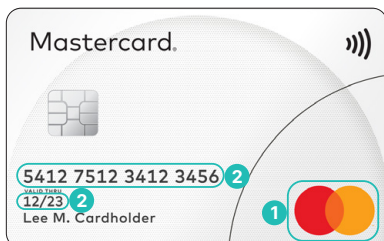
## 1 IS THE CARD GENUINE?

- Is the brand logo visible on the front?
- Is the hologram visible (may be on the front, reverse or possibly the magnetic strip)?
- Has the signature field been corrected, erased or otherwise damaged?
- Is the card embossed or printed cleanly and free of alteration, discoloration or other abnormality?



## 2 ARE THE SECURITY FEATURES CORRECT?

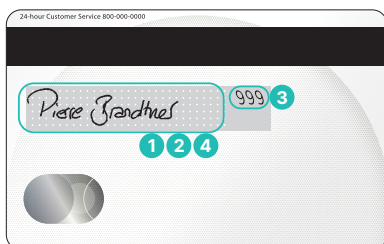
- The first four digits of the embossed card number must be the same as the number printed directly underneath (Visa, Mastercard and JCB).
- The last four digits of the card number must be the same as the number in the signature field (Mastercard, Diners Club Card, Discover Card and JCB).



## 3 DO THE CARD NUMBERS MATCH?

**Important:** The last four digits of the number printed on the terminal slip must match the last four digits of the card number.

- The 3-digit security code is on the right, next to or in the signature field.



## 4 DO THE SIGNATURES MATCH?

**Important:** Credit cards are personal and not transferrable.

- Is the card signed?
- Do the signatures on the card and sales slip match?

\* You will find regularly updated information about the security features of all cards in more detail by visiting [worldline.com/merchant-services/welcome](https://worldline.com/merchant-services/welcome) on the Internet.

If in doubt, you should request some form of ID or call the Worldline authorization desk on +41 800 80 1010 and mention "Code 10" (suspicion of fraud).

Your local point of contact can be found at: [worldline.com/merchant-services/contacts](https://worldline.com/merchant-services/contacts)

