

Dynamic Currency Conversion (DCC)

A smart service for foreign customers

With Dynamic Currency Conversion (DCC) your international customers have the choice to pay either in their own currency or the local currency at the point of purchase. Worldline takes over the currency exchange from the customer's bank and provides a guaranteed exchange rate.



Your terminal will automatically detect if a transaction can be done with DCC.



No additional expenses occur (incl. all charges).



You receive a DCC Payback from every DCC transaction.



DCC works with Visa, Visa Debit, V PAY, Mastercard, Debit Mastercard and Maestro.



It is important that the customer is always free to choose whether to use DCC or not.

Ensure your customers have access to the best rate possible

Transactions made using Worldline DCC are guaranteed to be done with the best rate possible. If a customer receives a better rate on another transaction using the same card on the same day, Worldline will refund the difference.

Reduce your payment costs with DCC

When your customers make their purchases using DCC, you earn a payback from these transactions. This payback helps to reduce your own payment costs. You always get paid in your local currency.

A service for business travelers

DCC makes budgeting and business travel expensing easier. On the receipt, the customer will see the amount charged in the local currency, the amount they paid in their home currency, the exchange rate including the markup and the confirmation of their selected option.

How DCC works



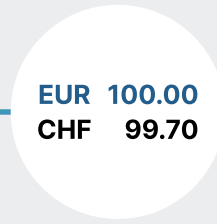
1. International card transaction is started

Your customer's card details are captured to initiate the payment.



2. Currency check

Worldline checks which currency the card is connected to.



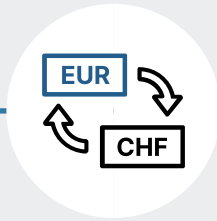
3. Payment amount is shown

Your customer will see the purchase amount in both their home currency and the local currency.



6. Done

The payment confirmation is displayed to the customer.



5. Conversion

Worldline sends the transaction in the customer's currency to their bank.



4. Select currency

Your customer chooses to pay in their home currency (DCC).

This is an example of how the currency choice may be displayed to your customer at the point of purchase. Please note that the exact interface may vary.

Choose your currency

1 EUR = 0.9597 CHF

Exchange Rate: 0.9597
Mark-up incl: 3.95%

EUR	CHF
104.12	100.00



Everything you need to know about DCC in 10 minutes

Learn about DCC in our DCC Training.

worldline.com/merchant-services/dcc-training



Your local point of contact can be found at: worldline.com/merchant-services/contacts

