WORLDLINE

TWINT in E-Commerce

Quick guide

Digital Payments
for a Trusted World

TWINT

Welcome to TWINT

LET'S START.

On the following pages you will learn step-by-step how easy it is to pay with TWINT in e-commerce. TWINT is the mobile payment solution from Worldline and the largest Swiss banks.

**More information at:
worldline.com/merchant-services/twint**

❶

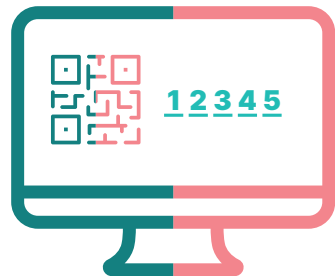# Customer would like to pay with TWINT

During the checkout process of an online order, your customer selects TWINT as his payment method on the payment page.
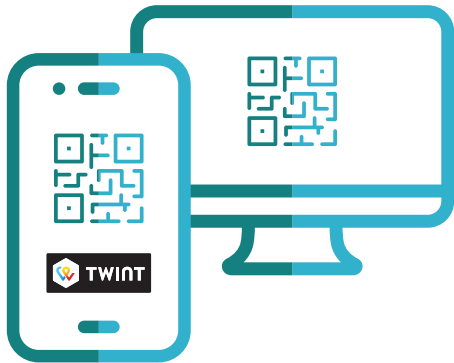
2

TWINT code is generated

Both a QR code and a 5-digit numeric code appear on the payment page.
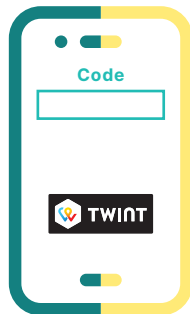
3A
Scan QR code

The customer scans the QR code
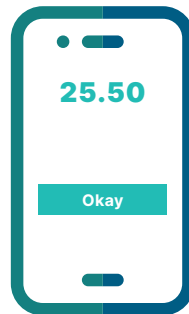with his TWINT app.

3 B
Or enter numeric code

The customer types in the numeric code. Typically the customer uses the numeric code when he/she is surfing the Internet with his/her smartphone.

Code

TWINT

4

Payment

The customer verifies the payment with the TWINT app.

25.50

Okay

❺
Confirmation
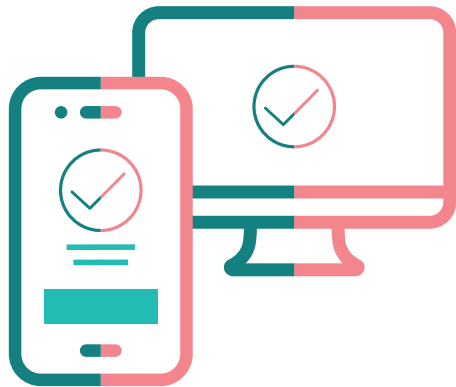
As usual, you will receive a confirmation
of the successful payment from
your payment service provider and where
appropriate from your shop system.

❻
Customer receives confirmation

Your customer receives a payment confirmation in the TWINT app.

The most important points in brief

Simplified checkout
The payment process is easier for your customers as they don't have to re-enter their data each time for every order.

Internet connection required
Your customers need a wireless network or WLAN connection on their smartphone in order to make a TWINT payment.

QR code or numeric code
In principle, your customers are free to use whichever option they want to pay with. Both options are secure.

QR code scanner
In order to use the QR code scanner, your customers need to have activated the smartphone camera on the TWINT app.

Your local point of contact can be found at: worldline.com/merchant-services/contacts