

Version 2025/10

Special Conditions for Electronic Identity Cards (EID)

1. GENERAL

These Special Conditions define the rights and obligations of the parties with regard to the use and operation of the software for electronic identity cards ("EID") on Worldline terminals, by which the Merchant may read the data registered on the electronic identity card of the Belgian government ("EID software").

2. DESCRIPTION

- 2.1. Worldline provides the EID software to the Merchant via the terminal. Only the data registered on the EID can be read; functions such as legalisation and electronic signature are not available.
- 2.2. The Merchant may choose from two configurations of the EID software:
- 2.2.1. Stand-alone version: software installed independently on the terminal and not allowing any interactive communication with the external

environment of the terminal (e.g., the Merchant's cash register);

- 2.2.2. Integrated version: this software includes an integration with the cash register or with the Merchant's computer and enables communication, including via software supplied by the Merchant's systems integrator.
- 2.3. Worldline does not give any warranty as to the operation of the EID software and cannot in any event be liable for the operation or consequences of using the EID software.
- 2.4. Worldline gives no warranty with respect to the information read by the EID software, nor as to the authenticity or validity of the EID. The Merchant is advised to also take note of the data visibly affixed to the EID.

3. ASSISTANCE

3.1. Stand-alone version: Worldline invoices every request for assistance relating to the operation of the

EID software per call or per on-site intervention, in accordance with the price list in force at the time of the intervention.

3.2. Integrated version: Assistance for the integrated EID software may be requested exclusively via the Merchant's systems integrator.

4. DURATION

Unless explicitly otherwise agreed, the service described herein is provided for an indefinite period. Each party may terminate the service at any time without charge, with a one-month notice period, commencing on the first day of the month following the month in which the termination was sent.

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