Worldline Financial Services

Attn. Client Service Desk

E-mail clientservicedesk-fs-nl@worldline.com

1. Type aanvraag / Request type

[ ]  Aanvraag nieuwe gebruiker / Request new user (fill out sections 2, 3, 5 and 6)

[ ]  Aanvraag extra dienst / Additional service (fill out sections 2a, 4, 5 and 6)

[ ]  Wijzigen gegevens / Change details (fill out sections 4, the to be changed section(s) and 6)

[ ]  Afmelden dienst / Cancel service (fill out sections 2a, 4, 5 and 6)

[ ]  Beëindigen alle diensten / Terminate all services (fill out sections 2, 4 and 6)

2a. Gegevens bedrijf / Company details

Naam / Name Servicebureau / Service agent

      **[ ]** Ja / Yes **[ ]** Nee / No

2b. Adres / Address

Straatnaam / Street Huisnummer / House number Toevoeging / Suffix

Land / Country Postcode Plaats / City

2c. Gegevens Bank / Bank details

Bank IBAN

3. Gegevens gebruiker / User details

Voornaam / First name Achternaam / Last name Bank ID (indien van toepassing / if applicable)

Telefoonnummer / Telephone number E-mail

4. Gebruikersnaam / User name

Gebruikersnaam / User name Voornaam / First name Achternaam / Last name

      (For example 00012345C12345)

5. Dienst / Service

**[ ]** Import / Export 🡪 Routeeradres / Routing address R      **[ ]** Creditor Bank Module

**[ ]** Prepaid Maestro Issuer **[ ]** Debtor Bank Module

**[ ]** Prepaid Maestro Dealer **[ ]** Instant Payments CSM Liquidity View

**[ ]** Issuing Back Office **[ ]** Instant Payments CSM Liquidity Change

**[ ]** CPS File Management Module **[ ]**  Instant Payments CSM Reach View

**[ ]** CPS Payment Management Module **[ ]**  Instant Payments CSM Reach Change

**[ ]** CPS Authorization Module **[ ]**  Instant Payments CSM Transaction View

**[ ]** CPS Approval Module **[ ]** Instant Payments BOP View transactions and R-transactions

**[ ]** CPS Contract Management Module **[ ]** Instant Payments BOP Initiate transactions and R-transactions

**[ ]** CIM\* Raadplegen / View **[ ]** Instant Payments BOP Approve transactions and R-transactions

**[ ]** CIM\* Muteren / Modify **[ ]** Instant Payments BOP View Sanction

**[ ]**  CIM\* Beëindigen (Alle rechten) / Terminate (All rights) **[ ]** Instant Payments BOP Handling Sanction

\* CIM selecteer 1 dienst / CIM select 1 service**[ ]** Anders, graag specificeren / Other, please specify:

6. Ondertekening / Signature

Contactpersoon Bank / Contact person Bank

Datum (dd-mm-jjjj) / Date (dd-mm-yyyy) Plaats / City

Handtekening / Signature Bankstempel / Bank stamp