Worldline Financial Services

Attn. Client Service Desk

E-mail clientservicedesk-fs-nl@worldline.com

1. Type aanvraag / Request type

Aanvraag nieuwe gebruiker / Request new user (fill out sections 2, 3, 5 and 6)

Aanvraag extra dienst / Additional service (fill out sections 2a, 4, 5 and 6)

Wijzigen gegevens / Change details (fill out sections 4, the to be changed section(s) and 6)

Afmelden dienst / Cancel service (fill out sections 2a, 4, 5 and 6)

Beëindigen alle diensten / Terminate all services (fill out sections 2, 4 and 6)

2a. Gegevens bedrijf / Company details

Naam / Name Servicebureau / Service agent

Ja / Yes Nee / No

2b. Adres / Address

Straatnaam / Street Huisnummer / House number Toevoeging / Suffix

Land / Country Postcode Plaats / City

2c. Gegevens Bank / Bank details

Bank IBAN

3. Gegevens gebruiker / User details

Voornaam / First name Achternaam / Last name Bank ID (indien van toepassing / if applicable)

Telefoonnummer / Telephone number E-mail

4. Gebruikersnaam / User name

Gebruikersnaam / User name Voornaam / First name Achternaam / Last name

      (For example 00012345C12345)

5. Dienst / Service

Import / Export 🡪 Routeeradres / Routing address R      Creditor Bank Module

Prepaid Maestro IssuerDebtor Bank Module

Prepaid Maestro Dealer Instant Payments CSM Liquidity View

Issuing Back Office Instant Payments CSM Liquidity Change

CPS File Management Module  Instant Payments CSM Reach View

CPS Payment Management Module  Instant Payments CSM Reach Change

CPS Authorization Module  Instant Payments CSM Transaction View

CPS Approval Module Instant Payments BOP View transactions and R-transactions

CPS Contract Management Module Instant Payments BOP Initiate transactions and R-transactions

CIM\* Raadplegen / View Instant Payments BOP Approve transactions and R-transactions

CIM\* Muteren / Modify Instant Payments BOP View Sanction

CIM\* Beëindigen (Alle rechten) / Terminate (All rights) Instant Payments BOP Handling Sanction

\* CIM selecteer 1 dienst / CIM select 1 serviceAnders, graag specificeren / Other, please specify:

6. Ondertekening / Signature

Contactpersoon Bank / Contact person Bank

Datum (dd-mm-jjjj) / Date (dd-mm-yyyy) Plaats / City

Handtekening / Signature Bankstempel / Bank stamp