

SPECIAL TERMS AND CONDITIONS – IDEAL

V2024.07.01

The Merchant explicitly agrees that the guaranteed payments by the Acquirer of the funds regarding iDEAL transactions are done to Worldline FS.

The Merchant agrees to cooperate with all information requests of Currence iDEAL B.V. in the context of the Rules & Regulations of iDEAL.

The Merchant works in accordance with all laws and regulations in place for his online activity.

The Merchant shall provide a Merchant Category Code(s) (MCC), which must be related to the Merchant Products & Services as established in the Merchant Services Contract.

The Merchant has a documented complaints procedure with escalation that includes a working telephone number and/or email address.

Worldline FS hereby informs the Merchant that he can insure himself against Pay-out risks concerning the funds he needs to receive.

Worldline FS will take all measures necessary at request of Currence B.V. or the Acquirer against the Merchant in case of (alleged) fraud.

Conditions regarding the use of the iDEAL logo and branding will happen in accordance to the rules of the brand owner Currence B.V (<https://www.ideal.nl/en/marketing-ideal>).

Agreed terms regarding the Pay-outs of the funds due are mentioned in the Merchant Services Contract.

If the Merchant uses a third party, this third party will need to be mentioned in the agreement between such parties and this third party will need to respect the provisions of the “Merchant integratiegids”. The Merchant will enforce these rules upon the third party by request of Worldline FS or Currence B.V.

Liability provisions are covered in the Merchant Services Contract.

Worldline FS will do everything in its power to minimise service interruptions. In case an interruption has an impact on the Merchant, the Merchant will be Notified by email using the contact info on the Merchant Services Contract.

In case of complaints or disputes, the Merchant needs to contact Worldline FS to coordinate the procedure.

The applicable law is stipulated in the Merchant Services Contract.

This is just an appropriate translation that has no legal value. By signing this document you agree to the Dutch canonical version of this document that you confirm to have received also.