

Schedule of fees for payment services

WITHIN PRESENCE BUSINESS (SWITZERLAND)

Effective from 11.2024

TRANSACTION-RELATED FEES PRESENCE BUSINESS

applies to purchase or refund transaction

	Service charge	Basis	Means of payments
Minimum fee ¹	0.20 CHF 0.15 CHF	transaction	All means of payment (excl. V PAY, Maestro, Visa Debit, Debit Mastercard) TWINT
Surcharge Market Development & Volume Fee	0.035%	transaction amount	Visa Debit, Debit Mastercard
Final authorization fee	0.009%		
Pre-authorization fee	0.08% (min. 0.02 CHF)	authorisation amount	Mastercard, Debit Mastercard, Maestro, Visa/Visa Electron, Visa Debit
Integrity fee for final authorizations ²	0.28% (min. 0.04 CHF)		
Surcharge international ³ cards	INTRA: 0.98% INTER: 1.30%	transaction amount	Visa, Mastercard, Visa Debit, V PAY, Debit Mastercard
Surcharge international ³ commercial cards	1.30%	transaction amount	Visa, Mastercard, Maestro, Visa Debit, V PAY, Debit Mastercard
Surcharge business-to-business ⁴ cards	0.80%	transaction amount	Visa, Mastercard
Surcharge digital wallet ⁵	0.19%	transaction amount	Visa Debit, Debit Mastercard
Surcharge late delivery ⁶	0.50 CHF 0.60%	transaction transaction amount	Maestro, V PAY Other means of payment
Surcharge manual transaction capture ⁷	0.85%	transaction amount	All means of payment (excl. V PAY, Maestro, APM)
Processing of chargebacks	30.00 CHF	per chargeback	All means of payment

¹ charged instead of the basic rate if the transaction fees incurred are below the amount indicated.

² applies to transactions that are delivered to Worldline' system later than two working days after their authorization, whose authorization amount/currency does not match the transaction amount/currency delivered to Worldline or that are cancelled after their final authorization.

³ applies to cards issued outside of Switzerland; for distinction INTRA/INTER, please visit [Regional definitions](#)

⁴ applies to special business cards of Global Wholesale Travel Transaction Program or Global B2B Virtual Payments.

⁵ applies to transactions with cards issued within Switzerland.

⁶ applies to transactions that are delivered to the system later than 48 hours after their execution.

⁷ applies to transactions executed in accordance with the fallback procedures specified in the General business conditions for the acceptance of cashless means of payment.

All fees listed in this schedule of fees are exclusive of VAT.

Your local point of contact can be found at: worldline.com/merchant-services/contacts

